

# CASE STUDY: DORA DIXON (VOLUNTEER)

## Background

Dora is a retired lady who volunteers for the Success Coop at Whitworth Park School as a 'Wise Owl' providing teas at an after school club for secondary school aged pupils. She volunteers one day a week and provides refreshments whilst the pupils carry out social activities. There is also a drop-in clinic for students and parents/carers with mental health issues.



## Support from DCA with the Volunteer Passport

Dora became aware of DCA after volunteering for the Lumiere event in Durham. She was also providing voluntary help to the teaching assistants at the school. She attended a Welcome Session which was an introduction to the Volunteer Passport course ran by DCA, then progressed to the full training course. This is an accredited course where volunteers are issued with a passport folder which allows them to record their volunteering, training and develop volunteering goals.

Dora was initially hesitant to start the course as she did not feel she had the confidence to complete it but she thoroughly enjoyed the course, in particular meeting other participants, listening to different speakers and learning about all aspects of volunteering. Dora supported DCA by promoting volunteering at a Spennymoor Memories Day and was presented with a certificate at the County Durham Volunteering Celebration event at Beamish.



"The course was very informative, encouraging and worthwhile and I met new people. Initially I was reluctant to enrol as at 70+ I was way too old but it's the best thing I have done since retiring." Dora Dixon, Volunteer



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